

## **Anama Sound Healing Privacy Policy**

### **Introduction**

- This privacy notice provides you with details of how we collect and process your personal data through your use of our site [www.anamasoundshealing.com](http://www.anamasoundshealing.com)
- anama sound healing is the data controller, and we are responsible for your personal data (referred to as “we”, “us” or “our” in this privacy notice)
- If you need to email us about anything related to this privacy notice, you can email us at [hello@anamasoundhealing.com](mailto:hello@anamasoundhealing.com)
- If any of your personal information changes (e.g. when you have changed your email address or changed your name) please email us at the above email address and let us know how it has changed
- From time to time, we may email you to check that the personal data we hold for you is accurate and up to date

### **What we collect & why**

We may collect personal information when you:

- Fill in a contact or booking form
- Complete a medical questionnaire
- Join a coaching session or workshop
- Send us a message via email or text
- Request an invoice or attend an event

### **This information helps us:**

- Offer you the most supportive, tailored experience
- Ensure your safety and wellbeing during sessions
- Stay up to date with your individual needs
- Keep you informed about our events



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### **How your data is stored**

anamasoundhealing.com is hosted on the Wix.com platform. Wix.com provides us with the online platform that allows us to sell our products and services to you. Your data may be stored through Wix.com's data storage, databases and the general Wix.com applications. They store your data on secure servers behind a firewall.

All direct payment gateways offered by Wix.com and used by our company adhere to the standards set by PCI-DSS as managed by the PCI Security Standards Council, which is a joint effort of brands like Visa, MasterCard, American Express and Discover. PCI-DSS requirements help ensure the secure handling of credit card information by our store and its service providers.

You can read more on their policies at [www.wix.com](http://www.wix.com)

We also use Gmail for email communications. For their privacy policy, visit [www.gmail.com](http://www.gmail.com)

### **How we use your information:**

Your personal data may be used to:

- Confirm or process bookings
- Stay in touch about your services or needs
- Send updates, newsletters, or event invitations
- Ensure legal or health & safety compliance

We will never knowingly share or sell your data to anyone outside of what is outlined here.

### **When information may be shared:**

Your information may be shared only when:

- Required by law enforcement or in the case of unlawful activity
- Stored or transmitted through trusted third-party platforms (Wix and Gmail)

[hello@anamasoundhealing.com](mailto:hello@anamasoundhealing.com)

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### **How long we keep your information:**

- Digital information is securely stored and password protected
- Records are retained for up to 7 years, in accordance with UK Data Protection Act guidance

You can request to have your data removed at any time, and we will action this promptly.

### **If you are sharing on behalf of someone else**

If you provide someone else's details, you confirm that:

- They have given you permission to do so
- They are aware of and consent to our privacy policy

### **Media & social use**

- We will always ask your permission before using any photos, videos, or testimonials for marketing or social media.
- You can request removal of your content at any time.

### **Questions or concerns?**

If you have any concerns or questions about your personal information, please do not hesitate to contact us - [hello@anamasoundhealing.com](mailto:hello@anamasoundhealing.com)

### **Policy updates**

This policy may evolve as needed to reflect changes in law or services. We recommend checking in now and again.

**Last updated: June 2026**